

## Computer Technical Support

### IT SERVICE DESK

Location: Student Union, Room 105, 1106 N. Stonewall

Phone: 405-271-2203 (Toll Free 1-888-435-7486)

Office Hours: 8:00AM – 5:00PM, Monday – Friday

### Minimum Computer Requirements

The Hudson College of Public Health requires each student to have access to a computing device, **preferably a laptop**, that meets the computer requirements below to have the best possible experience with the University's required security tools and your academic, clinical, or research activities.

Please check with the OUHSC [Office of Financial Aid](#) about the availability of financial aid funds for a computer purchase.

Platform	Windows	MacOS
Operating System	Minimum OS: Windows 10	Minimum OS: MacOS High Sierra or Mojave
Computer Specifications	i5 or i7 Intel™ Processor 13-inch display or greater Minimum 8GB RAM or greater Minimum 256GB SSD Hard Drive Minimum of 2 USB Ports Webcam Microphone Speakers Wireless Internet Connectivity	i5 or i7 Intel™ Processor 13-inch display or greater Minimum 8GB RAM or greater Minimum 256GB SSD Hard Drive Minimum of 2 USB Ports Webcam Microphone Speakers Wireless Internet Connectivity
Internet Connectivity	Reliable Broadband Internet Connectivity of at least 15Mbps Download and 4Mbps Upload	Reliable Broadband Internet Connectivity of at least 15Mbps Download and 4Mbps Upload
Software Requirements	Microsoft Office365* with Outlook, Word, Excel, and PowerPoint  <i>* Microsoft Office is available for free to current OUHSC students here:</i> <a href="https://www.ou.edu/ouit/workanywhere/0365">https://www.ou.edu/ouit/workanywhere/0365</a>  Antivirus software  Other important software: <a href="#">Mozilla Firefox</a> <a href="#">Adobe Acrobat Reader</a> <a href="#">VLC Media Player</a>	Microsoft Office365* with Outlook, Word, Excel, and PowerPoint  <i>* Microsoft Office is available for free to current OUHSC students here:</i> <a href="https://www.ou.edu/ouit/workanywhere/0365">https://www.ou.edu/ouit/workanywhere/0365</a>  Antivirus software  Other important software: <a href="#">Mozilla Firefox</a> <a href="#">Adobe Acrobat Reader</a> <a href="#">VLC Media Player</a>

	<a href="#">Respondus LockDown Browser</a>	<a href="#">Respondus LockDown Browser</a>
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### **Student Virtual Desktop**

This service allows you to access secure university resources usually used in research, practicums, and to access other special software your degree program may require.

New Students must sign up for the Student Virtual Desktop.

[Student Virtual Desktop Sign Up](#)

For help, check out the [MyDesk Knowledge Base Article](#)